

# SteelCentral Aternity

End user experience monitoring from the point of IT consumption—the user’s device

## The Business Challenge

Digital transformation is in full swing in the enterprise, increasing the pressure on IT. The average enterprise has 579 cloud apps in use, and the typical workforce end user relies on more than three different devices through out the day. IT requires visibility into end user experience to ensure that cloud, mobile, and virtualization initiatives deliver the expected gains in workforce productivity.

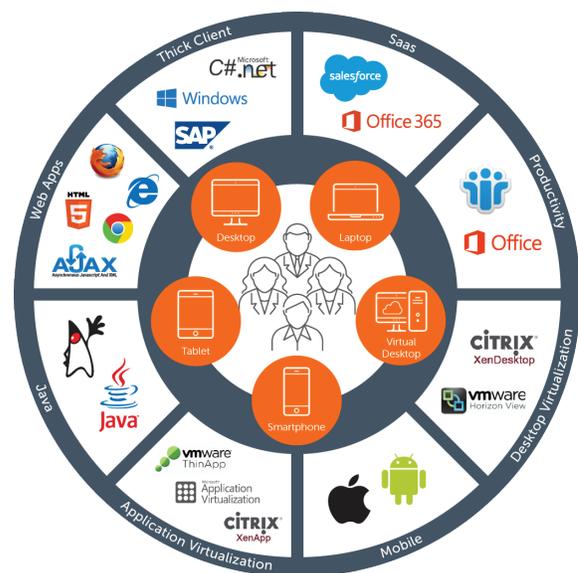
## The Riverbed Solution

Riverbed® SteelCentral™ Aternity delivers faster insight into the actionable information that enables IT teams and the business to keep up. Unlike domain-specific IT management products that address performance and availability of a portion of the IT infrastructure, SteelCentral Aternity monitors the end user experience of any business critical application from the perspective of the end user’s device, to address a broad set of IT Service Management challenges for the entire IT organization and the line of business.

## Addressing the IT Monitoring Challenge

How does **your** monitoring match up? With SteelCentral Aternity, you can:

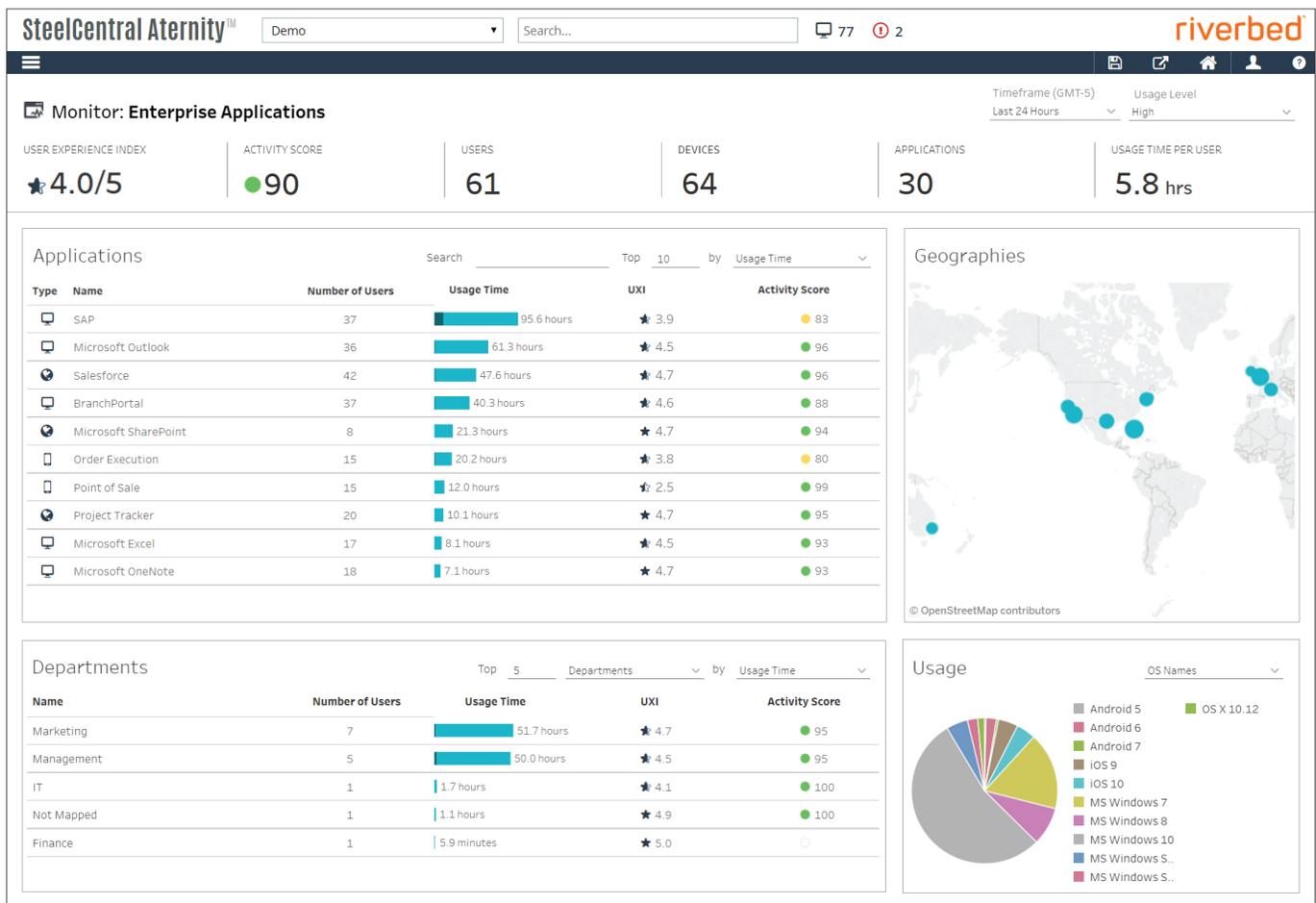
- Automatically discover every application used in your enterprise, whether running locally or in the cloud, to combat “Shadow IT”
- Track the impact of application performance on workforce productivity, with no configuration required
- Get an immediate view into application and device health, for every user, whether on mobile, virtual, or physical devices
- Automatically establish performance baselines for acceptable performance that can vary by geography, department, or device configuration
- Address IT Service Management use cases across all levels of IT and the line of business



# Instant Visibility into Performance, Health, and User Productivity

With SteelCentral Aternity, there's no configuration required to discover **every application** used throughout the enterprise, track the key health indicators of those applications, and correlate application performance to the user experience and underlying device health.

- Track license usage and combat "Shadow IT" by discovering every Windows, web, and cloud application used in the enterprise, and automatically identifying usage by user location, department, etc.
- Resolve problems quickly with instant insight into the performance and health of every endpoint and application
- Analyze the impact of slowdowns on workforce productivity for any enterprise application

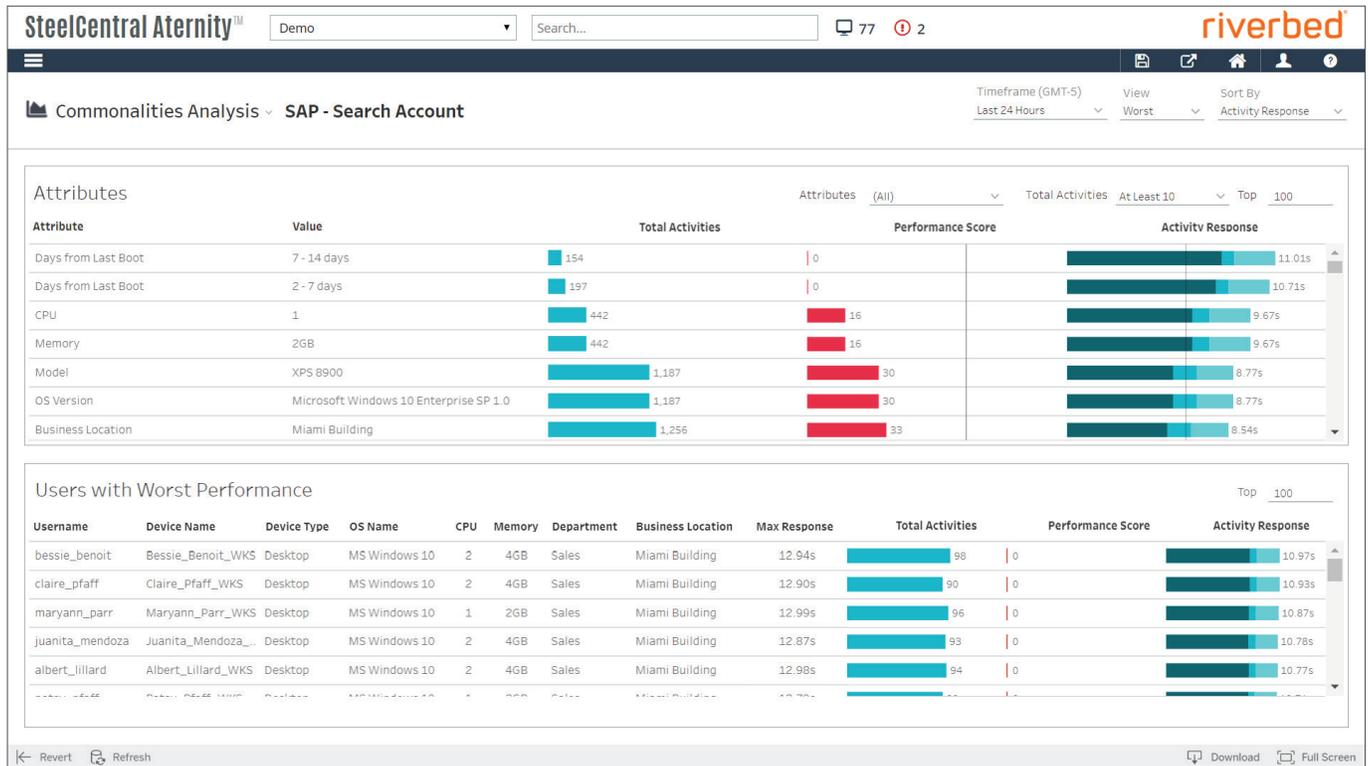
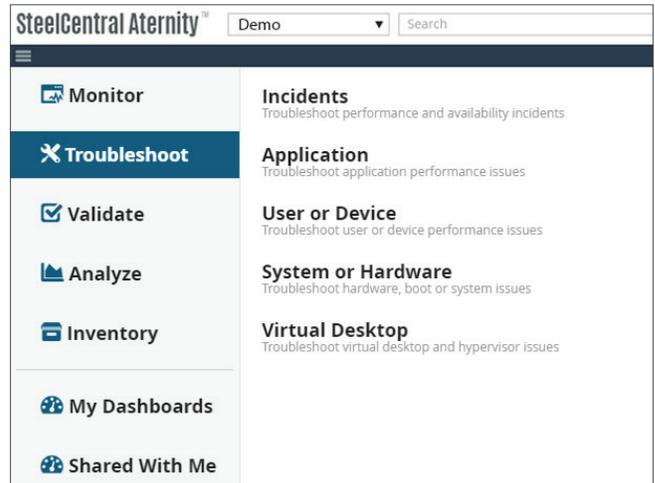


Discover every local, cloud, or mobile app in use in the enterprise, and analyze actual usage, wait time, performance, and health to assess the impact on workforce productivity.

# Workflow-driven Interface Speeds Up IT and Business Outcomes

SteelCentral Aternity's purpose-driven interface guides IT and business teams through use cases for monitoring, troubleshooting, change management, service level management, and inventory management.

- Quickly resolve enterprise-wide problems by automatically identifying the characteristics shared by affected users
- Troubleshoot end user issues proactively and non-invasively to resolve problems without impacting workforce productivity
- Validate the impact of change by analyzing how upgrades to application, endpoints, or infrastructure affect end user experience



Isolate the likely cause of end user problems by analyzing the characteristics shared by affected users, then drill down into the details of the application or device to investigate issues.

# Integrated Mobile APM Delivers A Single Pane of Glass for Monitoring the Entire App Portfolio

SteelCentral Aternity seamlessly integrates mobile APM for iOS, Android, and Windows tablet apps used by consumers and the workforce, so developers, IT Ops, and the line of business can monitor them centrally, along with apps running on physical and virtual devices.

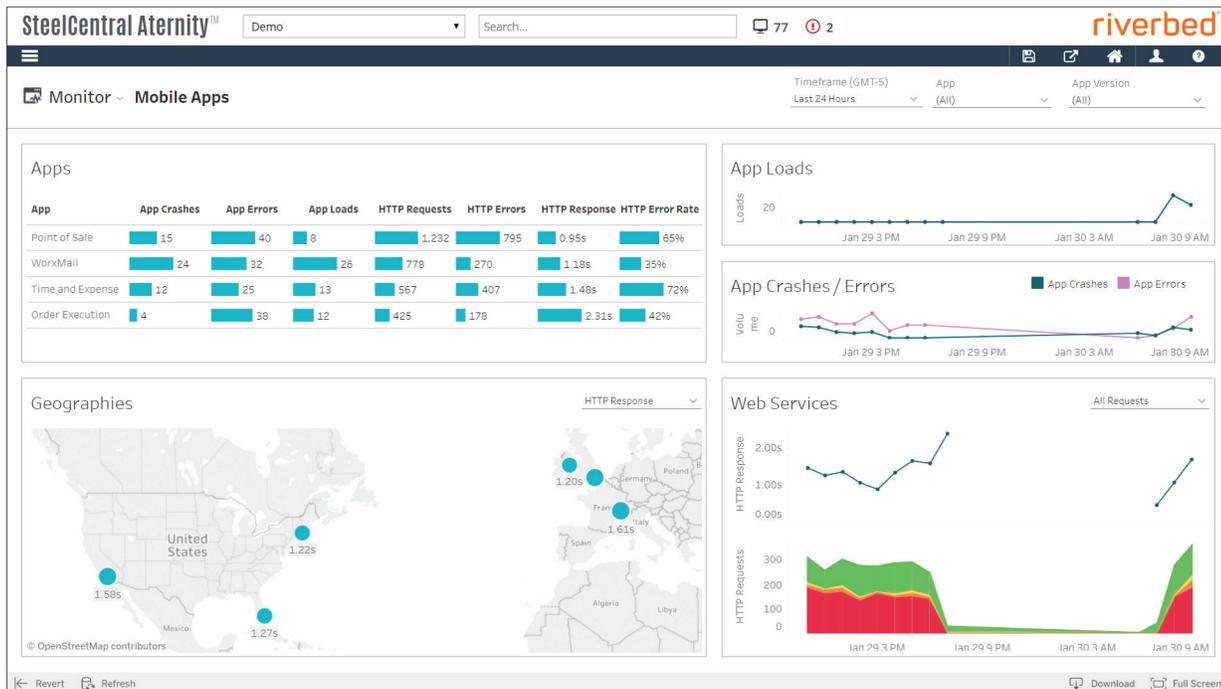
- Instrument any iOS or Android app for performance diagnostics and user interactions, without access to the code, eliminating extra development effort
- Monitor app performance in real-time, isolate problems to the code or the network, and analyze them with code-level stack trace and interaction breadcrumbs to speed resolution
- Optimize app performance and adoption by tracking performance and usage by department, geography, OS, carrier, and manufacturer. Proactively detect and analyze mobile app incidents by severity, affected users, and

business locations, to prioritize response, using the same workflow and analytics as for any other enterprise application.

## Get Started Today

SteelCentral Aternity can be deployed on premise or in the cloud, enabling customers to get up and running fast, with no major capital investment, hardware provisioning, or server deployment. Get instant access to Aternity running in our cloud environment:

[www.riverbed.com/try-aternity](http://www.riverbed.com/try-aternity).



Analyze the performance of any consumer or workforce mobile app in the portfolio, assess performance by geography to determine the impact, and drill down to investigate key metrics to speed up problem resolution.

## About Riverbed

Riverbed®, The Digital Performance Company™, enables organizations to maximize digital performance across every aspect of their business, allowing customers to rethink possible. At more than \$1 billion in annual revenue, Riverbed's 30,000+ customers include 98% of the *Fortune* 100 and 100% of the *Forbes* Global 100. Learn more at [riverbed.com](http://riverbed.com).

